

Susan A. Miller, JD

Executive Summary

Attorney Miller has 40 years of professional leadership experience spanning teaching, biochemistry research and law. Since 2002, Attorney Miller has provided independent consultation and legal services to hospitals, clearinghouses, accrediting agencies, the Massachusetts Medical Society and the Department of Health and Human Services, Centers for Medicare and Medicaid, several state Medicaid agencies, and NIST in health care regulations and writing content for manuals and technology tools.

Core Strengths and Areas of Expertise

Attorney Miller's key preeminent strengths are in the following areas:

- Organizational development and design
- Ability to understand the end user needs and issues
- Strategic planning and analysis
- Focused and direct management skills
- Organizational training plans and training execution
- RFP drafting, proposal drafting, facilitating vendor meetings
- Multi-discipline analysis of interrelated functions, needs, database and document management
- Through analysis with 'make-it-happen' attitude to ensure overall project goals are met

Relevant Experience

Attorney Miller's professional and consulting experience includes the following:

- Health care compliance manager for one of the largest health care software vendors in the United States
- Development and implementation of a state-wide computer project
- Internal legal counsel, health care and state agency
- Counsel to the Commissioner of the Department of Revenue
- Assist in growing new business
- In-house counsel for a health care clearinghouse

Career Summary

Attorney Miller's professional career includes the following positions:

- COO, CPO HealthTransactions.com (2004 to 2009)
- Independent Consultant (2002-present)
- Compliance Manager, IDX Systems Corporation, Boston MA (1998-2002)
- Counsel to the Commissioner, Department of Revenue, Commonwealth of Massachusetts (1988-1998)
- Private Legal Practice (1986 - 1987)
- University teaching and research (1968-1987)

Education

JD *cum laude* – Suffolk University Law School, 1986

MS, BS in Biology – Tufts University, 1973, 1970

Volunteer Experience

- WEDI SNIP Co-chair: Security and Privacy Work Group Co-chair