

**SUSAN A. MILLER, Attorney at Law**  
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*Summary:*

I am a national HIPAA, HITECH Act and health care expert focused on federal agencies, states, and national and state trade associations. In the past few years, I have worked for the Centers for Medicare and Medicaid, both the headquarters, and regional offices, the Commonwealth of Massachusetts, the State of New Jersey, the State of Georgia, NIST, OCR and the Blue Cross and Blue Shield Association.

I have been in a national security and privacy leadership position since I helped to found the WEDI SNIP Security and Privacy Workgroup in 2000. I teach and speak nationally and regionally numerous times a year.

*Accomplishments:*

**HIPAA, HITECH and Health Care Legal and Consulting Practice**

<i>HIPAA Privacy + Security Publications</i> MalvernGroup	November 2011 - Present
<i>Meaningful Use Stage 1, Meaningful Use Subject Matter Expert</i> St. Josephs Health System, Patterson NJ	April 2011 – October 2011
<i>ComplyAssist Tool</i> Content developer meaningful use Stage 1 requirements	February 2011 – May 2011
<i>Special Assistant Attorney General, GA</i> Department of Community Services Support Statewide HIT Coordinator HIE, Security and Privacy Subject Matter Expert	June 2010 – June 2011
<i>NJ HITECH (NJ REC)</i> Privacy Officer	April 2010 – Present
<i>Massachusetts Technology Collaborative</i> Massachusetts HITECH and M.G.L. Chapter 305 Implementer Security and Privacy Subject Matter Expert	June 2009 – Present
<i>HIPAA Security and Privacy Columnist</i> Present HIMSS Journal Health Information Management (JHIM)	May 2009 -
<i>Valley Mental Health, Salt Lake City, Utah</i> HIPAA Security Risk Analysis Privacy and Security Subject Matter Expert	September 2008 – September 2011
<i>NIST</i> Content Manager. NIST HIPAA Security Tool Kit Assist in planning; teach at NIST national conferences	January 2008 – Present
<i>WEDI Testimony at NCVHS</i> HIPAA Security regulation and the December 2006 CMS HIPAA Security Guidance	May 1, 2007

*NJ-Medicaid [Molina sub-contractor]* April 2007 – April 2011  
**HIPAA, HITECH, MITA and Healthcare Subject Matter Expert and Strategist**

*ONC Health Information Security and Privacy Collaborative* May 2006 – July 2009  
**MA-HISPC Contract Manager, Security and Privacy Subject Matter Expert**  
**NJ-HISPC Assistant Program Manager, Security and Privacy Subject Matter Expert**

*BCBSA Federal Employee Program* January 2006 – December 2009  
**HIPAA and Healthcare Subject Matter Expert and Strategist**

*CMS/OHS, HIPAA Security Investigation Contract Team* August 2004 -- May 2005  
**HIPAA Subject Matter Expert**

*CMS Regions 1, 4, & 6, Security and MMA Conferences* July 2004 – December 2004

*Coastal Medical Billing* January 2003 – Present  
**Specialty Clearinghouse, HIPAA Subject Matter Expert**

*CMS, HIPAA Privacy Training* July 2003 – November 2003

*Brownstone Publishers, Inc. [Now HCPro]* September 2001 – Present  
**Board of Advisors, Several Newsletters**

*PrivaPlan Associates, Partner* September 2001 – April 2009  
**Automated security and privacy assessment and risk management tool**

**National Health Care Volunteer Work**

- *WEDI SNIP Co-chair* June 2004 – January 2007
- *WEDI SNIP Executive Committee Member* May 2003 – May 2005
- *WEDI SNIP Steering Committee Member* June 2000 - Present
- *WEDI SNIP Security and Privacy Work Group Co-chair* June 2000 – Present

**New Businesses Creation**  
Assisted three businesses begin and gain transaction in the health care environment.

- *HealthTransactions.com,* November 2004 – Present
  - Chief Operating Officer and Chief Privacy Officer
- *Optimal Practice Solutions, Director of Regulatory Compliance* September 2003 – July 2004
- *HIPAA Certified LLC, Vice President* September 2002 – April 2004

**OTHER EXPERIENCE:**

**IDX SYSTEMS CORPORATION, Boston, MA** 1998 - 2002  
**Corporate Regulatory and Compliance Manager**

**COMMONWEALTH OF MASSACHUSETTS** 1988-1998  
**Child Support Program Development Office, Chelsea, MA**  
**Child Support User Participation Program, Newton, MA**  
**Child Support Enforcement Division, Worcester, MA**

**Private legal practice in civil, probate, criminal and business** 1968 -1988  
**University teaching in biology, genetics, law and business**  
**Biochemical research in cancer drugs and DNA testing**

**Education:** J.D., *cum laude*, Suffolk University Law School, Boston, MA  
M.S., Biology (Genetics), Tufts University, Medford, MA  
B.S., Biology, Tufts University, Medford, MA

**Publications:**

- HIPAA NPI Roadmap Manual, published by HCPro, August 2006
- HIPAA Security Risk Analysis Tool Kit, self published, 2004
- “Can Technology Solve HIPAA Problems?” with Charles W. Henck, Jr., Group Practice Journal, January 2002
- *HIPAA Presentation*, 2001 HIMSS
- *Getting Started document*, 2000 WEDI SNIP Security and Privacy Work Group
- *Versions 1, 2, and 3*, WEDI SNIP Security and Privacy Work Group combined white papers
- *The Law, Services and Elders in Massachusetts*, 1990, Oak Tree Press
- “Closed Head Injuries,” with Glenn Cahn, PhD, Trial Magazine, April, 1988
- “Trials of an Expert Witness: Tales of Clinical Neurology and the Law” reviewed, Trial Magazine, May, 1991

**Professional Associations:**

**BAR MEMBERSHIP:**

- Commonwealth of Massachusetts
- United States District Court
- First Circuit Court of Appeals

**Phi Delta Phi**

Massachusetts Bar Association

American Health Lawyers Association

**Charitable:**

Member, Tufts University Alumni Council  
Member, Tufts University Alumni Council, Governance Committee  
Assistant Treasurer, Trinitarian Congregational Church, Concord, Massachusetts

**Awards:**

**WEDI Distinguished Service Award, November 2001**

For significant leadership to the fulfillment of the mission, objectives, programs and overall volunteer activities of WEDI

**WEDI Award of Merit, November 2006**

Recognizes individuals who have contributed in a meaningful way to the success of WEDI's programs and activities through their volunteer commitment and talents

**WEDI Andrew H. Melczer Leadership in Volunteerism Award, November 2007**

In recognition of exemplary service and demonstrated “Spirit of Volunteerism” in the giving of time and talents in support of WEDI's mission

**WEDI Distinguished Service Award, November 2008**

For significant leadership to the fulfillment of the mission, objectives, programs and overall volunteer activities of WEDI

**WEDI Distinguished Service Award, November 2009**

For significant leadership to the fulfillment of the mission, objectives, programs and overall volunteer activities of WEDI

**WEDI Distinguished Service Award, October 2011**

For significant leadership to the fulfillment of the mission, objectives, programs and overall volunteer activities of WEDI

**Tufts University, Distinguished Service Award, to be awarded April 2012**

For significant service and leadership to the University and to the industry in which I work